SREELAKSHMI S B

UX Researcher specializing in XR (AR/VR), Simulation Systems, Automotive Modeling and Al Agents. Phone: +1 (734) 596 - 7833 Email: <u>srilakshmy97@gmail.com</u> Portfolio: www.sreelakshmisb.com

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EDUCATION

University of Michigan, Ann Arbor, MI

Master of Science in Human-Computer Interaction

August 2022 – May 2024

Birla Institute of Technology and Science, Pilani

Bachelor of Engineering in Computer Science

August 2015 - June 2019

EXPERIENCE

MathWorks January 2019 – June 2022

Leading developer of engineering simulation software, known for its flagship products, MATLAB and SIMULINK.

UX Researcher

- Led UX research initiatives for **3 major SIMULINK tools** (<u>Variant Systems</u>, <u>Clone Detector App</u>, and <u>Raspberry Pi Support Package</u>) widely used in **automobile system modeling and simulation**.
- Recruited research participants and facilitated 50+ usability tests, benchmarking studies, and customer interviews.
- Led qualitative and quantitative research efforts to launch <u>Variant Manager 2.0</u>, a tool for simulating design configurations and optimizing control system models. Partnered with design, engineering, and product teams to deliver a design that achieved up to 60× faster model execution times, accelerating vehicle control system development timelines.
- Revamped the Clone Detector App with improved GUI features and 4+ new APIs, boosting model quality and code reuse in safety-critical environments. Cut usability issues by 75%, streamlining model validation workflows for automotive engineers.
- Designed and validated new features for hardware support packages in MATLAB and SIMULINK, **supporting rapid prototyping of automotive embedded systems.**

Center for Medical Innovations in Extended Reality

November 2024 - Present

NSF-funded research hub advancing the use of cutting-edge AR/VR technologies in healthcare.

UX Researcher

- Working with 15+ stakeholders (vendors/ manufacturers of medical devices, clinics/hospitals, and third-party service providers in the healthcare ecosystem) to optimize the onboarding and use of AR/VR devices in medical institutions.
- Developing optimized simulation-based clinical workflows, reducing the time from identifying solution needs to onboarding and active use of XR devices.

IDEA Lab, University of Michigan

December 2024 - Present

Research lab dedicated to improving the usability of Al-based programming tools for blind and low-vision developers.

Researcher

- Leading UX research efforts to study the use of Agentic AI in improving the accessibility of developer tools like VS Code.
- Co-developed <u>accessibility heuristics for AI programming tools</u> and ran evaluations of 4 popular AI-based coding tools(Copilot, Replit, Firebase Studio, and Jules) for validating the heuristics. Published preliminary findings in the 27th International <u>ACM</u> SIGACCESS Conference on Computers and Accessibility 2025.

ECS Fin August 2024 – November 2024

Renowned financial software provider, providing transaction processing solutions for HSBC, BNY Mellon, Citi and others.

UX Researcher

- Designed and tested workflows for transaction communication tools used by global banks (HSBC, Citi), reducing the time for completion by 50%, improving settlement and payment handling efficiency.
- Designed solutions to handle and resolve message conflicts in Fedwire payments.

ACADEMIC PROJECT

Immersive AR/VR Simulations for Language Learning

August 2023 - December 2023

Led end-to-end research and design efforts to build both AR and VR-based language learning tools: conducted market research, created 360° sketches and physical prototypes, and built immersive prototypes in Unity, Bezi, and Lens Studio.

SKILLS

- Research Methods: Contextual Inquiry, Usability Testing, A/B Testing, Heuristic Evaluation, Survey and Interview Design, Diary Studies, Competitive Analysis, Journey Mapping, Quantitative and Qualitative Data Analysis, Recruitment, Annotation, Reporting.
- Tools for Research & Prototyping: Qualtrics, UserTesting, UserZoom, Optimal Workshop, Dovetail, NVivo, Taguette, Airtable, Power Bl, Miro, Notion, Figma, Photoshop, Illustrator.
- Programming & Simulation: Python, R, SQL, MATLAB/SIMULINK, Unity, Bezi, Lens Studio, HTML, CSS, JS (React), C++.